

Welcome to ATI Labs

Use this step-by-step guide to get started.



- 1 Login/Register:** Go to lab.atiaquaristik.com and sign in. For first time users, click [Register a new account](#) and complete the registration form. Save your login information for future testing.
- 2 Add Tank and RO Profiles:** For first time users only; Returning users with existing profiles, please skip ahead to step 3.
 - a. Click the [Add new tank](#) button and create a profile for your aquarium.
 - b. Click the [Add new tank](#) button again to create a second profile called "RODI Results."
- 3 Record Barcode:** Click the [Add new water analysis](#) button associated with your aquarium and enter the barcode from one of your test tubes. (All four test tubes have the same barcode.) Our lab will automatically add the results for your RODI water to your 'RODI Results' profile.
- 4 Fill Vials:**
 - a. Rinse the tube marked 'RO Water' with RO/RODI water and then fill with RO/RODI water and close tightly.
 - b. Rinse the remaining three test tubes in your aquarium water and then fill with aquarium water and close tightly.
- 5 Ship:**
 - a. Pack your samples back in the bubble mailer and seal.
 - b. Please add your full name and address to the pre-paid shipping label and attach to bubble mailer. (This allows us to track when your samples ship to Germany.)
 - c. Ship the test to our lab.

Tests are batched and shipped to the laboratory twice weekly. In case of issues, please write down and save your USPS tracking number. Due to the nature of bulk mail, please do not be concerned if USPS does not complete the final delivery scan of your package. If you would like to check the status of your test, please email customercare@atinorthamerica.com with your full name and address.

Want results faster? For customers who would like a faster turn around, use one of the self-paid methods below. DO NOT use the address on the included shipping label.

FASTER (USPS Priority/UPS/FedEx)

ATI NORTH AMERICA
16400 S AVALON BLVD
GARDENA, CA 90248

FASTEST (Ship direct to ATI Germany)

ATI AQUARISTIK
ICP LABOR
HERBERT-RUST-WEG 14
59071 HAMM
GERMANY

- 6 View Results:** Results are typically available 2-3 business days after delivery. Please login to your account at lab.atiaquaristik.com to view your results.